

# JAY<sup>®</sup>

## JAY<sup>®</sup> J2<sup>®</sup> Deep Contour Cushion

### IMPORTANT CONSUMER INFORMATION

**NOTICE:** *This manual contains important instructions that must be passed on to the user of this product. Please do not remove this manual before delivery to the end user.*

**SUPPLIER:** *This manual must be given to the user of this product.*

**USER:** *Before using this product, read this entire manual and save for future reference.*

Owner's Manual

## Cojín JAY<sup>®</sup> J2<sup>®</sup> Deep Contour

### INFORMACIÓN IMPORTANTE PARA EL CONSUMIDOR

**AVISO:** *Este manual contiene instrucciones importantes que deben ser entregadas al usuario de este producto. Por favor no retire este manual antes de la entrega al usuario.*

**DISTRIBUIDOR:** *Este manual debe ser entregado al usuario de este producto.*

**USUARIO:** *Antes de usar este producto, lea este manual en su totalidad y guárdelo para futura referencia.*

Manual de  
instrucciones

*Cada una de las sillas se envía con un manual de instrucciones en inglés. El manual en español y francés está disponible en formato PDF en nuestra página en Internet: [www.SunriseMedical.com](http://www.SunriseMedical.com). Ingrese a la página del producto específico para descargar el manual, o comuníquese con el proveedor autorizado de Sunrise Medical.*

## Coussin à Contour Profond JAY<sup>®</sup> J2<sup>®</sup>

### INFORMATIONS IMPORTANTES DESTINÉES AU CONSOMMATEUR

**AVIS :** *Ce manuel contient des instructions importantes qui doivent être communiquées à l'utilisateur de ce produit. Prière de ne pas le retirer avant livraison.*

**FOURNISSEUR :** *Ce manuel doit être remis à l'utilisateur de ce produit.*

**UTILISATEUR :** *Avant d'utiliser ce produit, lisez entièrement ce manuel et conservez-le pour référence ultérieure.*

Manuel d'  
instructions

*Chaque fauteuil est livré avec un manuel d'instructions en anglais. Les versions en espagnol et en français sont à votre disposition en format PDF sur le site : [www.SunriseMedical.com](http://www.SunriseMedical.com). Veuillez vous rendre à la page de votre produit pour télécharger le manuel dans la langue souhaitée, ou contactez un fournisseur agréé Sunrise Medical.*

P/N XT2405 Rev. E

Instructions for Use

# JAY<sup>®</sup> J2<sup>®</sup> DEEP CONTOUR CUSHION

**SUNRISE MEDICAL LISTENS**

Thank you for choosing a JAY® product. We want to hear your questions or comments about this manual, the safety and reliability of your product, and the service you receive from your Sunrise Medical authorized dealer. Please feel free to write or call us at the address and telephone number below:

**SUNRISE MEDICAL (US) LLC**

Customer Service Department  
 2842 N. Business Park Avenue  
 Fresno, CA 93727 USA  
 (800) 333-4000

Be sure to register your product and let us know if you change your address. This will allow us to keep you up to date with information about safety, new products, and options to increase your use and enjoyment of this product.

You can register your product at:  
[www.SunriseMedical.com/register](http://www.SunriseMedical.com/register)

**FOR ANSWERS TO YOUR QUESTIONS**

Your Sunrise Medical authorized dealer knows your product best and can answer most of your questions about product safety, use, and maintenance. For future reference, please fill in the following:

Dealer: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Telephone: \_\_\_\_\_  
 Serial #: \_\_\_\_\_ Date/Purchased: \_\_\_\_\_

**ADDITIONAL INFORMATION YOU SHOULD KNOW**

No component of this product was made with Natural Rubber Latex.



**DISPOSAL AND RECYCLING INFORMATION**

When this product reaches the end of its life, please take it to an approved collection or recycling point designated by your local or state government. This product is manufactured using a variety of materials. Your product should not be disposed of as ordinary household waste. You should dispose of your product properly, according to local laws and regulations. Most materials that are used in the construction of this product are fully recyclable. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is disposed in a manner that protects the environment.

Ensure you are the legal owner of the product prior to arranging for the product disposal in accordance with the above recommendations.

**TABLE OF CONTENTS**

I. INTRODUCTION..... 2  
 II. GENERAL WARNINGS..... 3  
 III. SET-UP, ADJUSTMENT, AND CARE..... 4  
 IV. INSTALLING AND ADJUSTING THE SOLID DROP SEAT (Option)..... 5  
 V. MAINTENANCE AND CLEANING..... 6  
 VI. SUNRISE LIMITED WARRANTY..... 7



[www.SunriseMedical.com/register](http://www.SunriseMedical.com/register)

## II. GENERAL WARNINGS

### A. CHOOSE THE RIGHT CUSHION

Sunrise Medical recommends that a clinician such as a doctor or therapist experienced in seating and positioning be consulted to determine if a J2® Deep Contour cushion is appropriate. Cushions should only be installed by a Sunrise Medical authorized dealer.

### B. CHECK SITTING PRESSURE OFTEN

Your JAY® cushion was designed for sitting comfort and postural support. Users should inspect their skin daily for redness. The clinical indicator of tissue breakdown is skin redness. If your skin develops redness, discontinue the use of the cushion immediately and see your doctor or therapist.

### C. REVIEW THIS MANUAL OFTEN

Before using this cushion you, and each person who may assist you, should read this entire manual and make sure to follow all instructions. Review the warnings often, until they are second nature to you.

### D. WARNINGS

The word "WARNING" refers to a hazard or unsafe practice that may cause severe injury or death to you or to other persons.

### E. GENERAL WARNINGS

**NOTE:** Check all parts for shipping damage. In case of damage, DO NOT use. Contact Carrier/Sunrise for further instructions.

#### WARNING

Do not install this equipment without first reading and understanding this manual. If you are unable to understand the Warnings, Cautions, and/or Instructions, contact a qualified clinician or supplier - otherwise injury or damage may occur.

#### WARNING

Hook and loop material should not come into prolonged contact with moisture as this may degrade the adhesive and lead to a failure of the hook and loop material.

#### WARNING

Installing a cushion on a wheelchair may affect the center of gravity of the wheelchair. Installed incorrectly, it may cause the wheelchair to tip backwards, potentially resulting in injury. Always assess if the addition of anti-tips and/or amputee axle adapter brackets may be needed to help increase stability.

#### WARNING

Prior to prolonged sitting, any cushion should be tried for a few hours at a time while a clinician inspects your skin to ensure that red pressure spots are not developing. You should regularly check for skin redness. The clinical indicator for tissue breakdown is skin redness. If your skin develops redness, discontinue the use of the cushion immediately and see your doctor or therapist.

#### WARNING

Your JAY cushion is designed to help reduce pressure. However, no cushion can completely eliminate sitting pressure or prevent pressure sores. The JAY cushion is not a substitute for good skin care including, proper diet, cleanliness, and regular pressure relief. Be sure that the hook and loop material is engaged and able to hold the cushion in place.

#### WARNING

Avoid using the cushion on overly stretched seat upholstery. Stretched upholstery does not provide adequate support for the cushion and improper positioning may result. Replace stretched upholstery.

### F. PROTECTING YOUR CUSHION

#### WARNING

DO NOT leave the fluid cushion outside overnight at temperatures below 40°F (5°C) or above 108°F (42°C). Allow the cushion to warm or cool to room temperature before using. Sitting on extremely hot or cold surfaces can cause skin damage.

**CAUTION - AVOID SHARP OBJECTS OR EXPOSURE TO EXCESSIVE HEAT OR OPEN FLAME.**

### G. OBSTRUCTIONS

#### WARNING

OBSTRUCTIONS: DO NOT place any obstructions between the user and the cushion as this will reduce product effectiveness.

### H. COVER ORIENTATION

#### WARNING

CUSHION AND COVER ORIENTATION: Product must be used with the fluid insert facing up. If the cover is not used correctly, it may reduce or eliminate the cushion's benefits and could increase risk to the skin and soft tissue.

## JAY® J2® DEEP CONTOUR CUSHION

The J2 Deep Contour cushion was developed for clinicians to use with clients who are at extremely high risk for skin breakdown. Designed for superior skin protection and stability.

### J2 DEEP CONTOUR CUSHION COMPONENTS



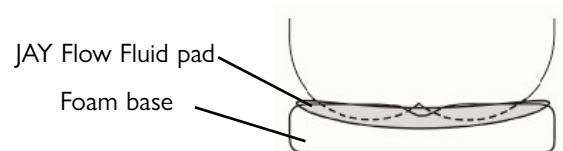
### CHECKING FOR BOTTOMING OUT ON THE J2 CUSHION

Bottoming out occurs on a J2 Cushion when you displace the fluid out from underneath your seat bones, which leaves you sitting on the foam base. It sometimes occurs on very thin individuals, people using recliner wheelchairs, people who slouch when sitting or if using a cushion that is too wide.

When bottoming out occurs, increased pressure is loaded onto the ischials and coccyx increasing the risk for skin breakdown. To check for bottoming out, sit on the cushion without the cover for a minimum of two minutes. Transfer up and off the cushion (or have someone help you transfer), trying not to disturb the fluid underneath you. Push down in the depressions on the pad where your ischials (seat bones) and coccyx (tailbone) were. You should have to push through at least 1/2-in (13mm) of fluid before you feel the firm cushion base below.

If the cushion is properly positioned and the footrests are properly adjusted, and there is not at least the minimum 1/2-in (13mm) of fluid, the cushion is bottoming out and should not be used. If you are bottoming out, discontinue use of the cushion and see your clinician..

Note: We recommend using a JAY 2 Deep Contour Solid Seat Insert or order the J2 Deep Contour Cushion with the Solid Drop Seat. The Solid Drop Seat Option is attached to the cushion for a one-piece design that replaces the wheelchair's seat upholstery. It will optimize the performance of your J2 Deep Contour Cushion and help provide better positioning and increase the life of the cushion.



### FITTING THE J2 DEEP CONTOUR CUSHION

#### 1. Initial Cushion set-up without user in seated position

Select the cushion to match your hip width when in the seated position. The cushion length should extend to within 1-in - 2-in (25mm - 51mm) from the back of the knees. Place the cushion to the back of the wheelchair with the material identification tags and fluid pad toward the rear. When fit correctly, your hips should be to the back of the chair. Your ischial (seat bones) should be centered on the JAY Flow® Fluid pad in the seat well of the cushion.

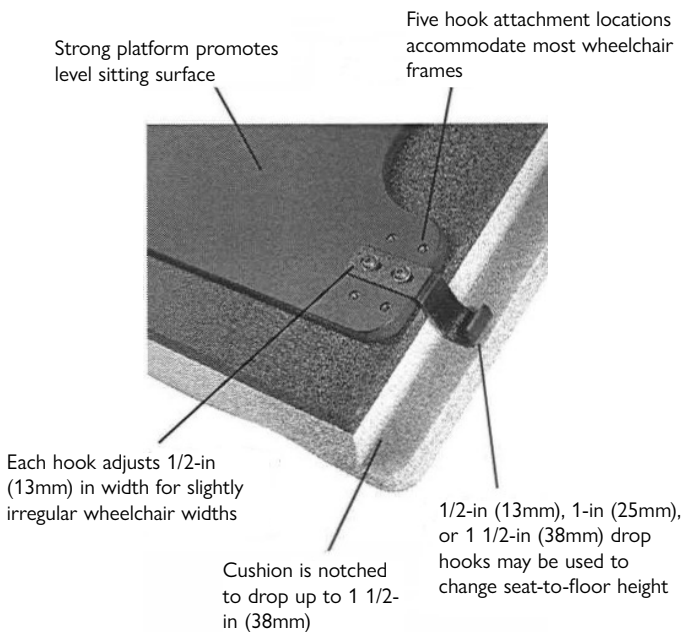
Proper footrest adjustment may enhance sitting comfort and help lower peak sitting pressures. Adjust the footrests so your legs rest firmly but comfortably on the cushion.

**Note:** Do not use the wheelchair's seat width as a guide in determining the appropriate cushion width. Improper cushion fit may be detrimental to the performance of a pressure-distributing cushion and its support of the body.

## IV. INSTALLING AND ADJUSTING THE SOLID DROP SEAT (Option)

### ASSEMBLING AND ADJUSTING THE SOLID DROP SEAT

Located on the bottom of the Solid Drop Seat are 10 pairs of holes, five pairs on each side of the platform. Each hook has two slots that line up with one pair of holes. Locate where the hooks should best be placed on the platform so that the installation doesn't interfere with hardware on the wheelchair seat frame. There are four hooks. Each side requires installing two. Align the slots in the hooks with one pair of holes. Slide a washer onto a bolt and fasten the bolt through the slot in the hook into the Solid Drop Seat. Each hook requires two bolts. Do the same for all four hooks. Leave all hooks slightly loose. Place the solid seat on the seat rail frame and adjust the width. Tighten as many hook bolts as possible prior to removing Solid Drop Seat from chair (this will preserve their alignment). Remove the Solid Drop Seat and finish tightening the bolts to secure the hooks.



### SECURE HOOK RETAINERS AND STOPPERS

You should now be ready to secure the restraining hardware onto your wheelchair rails.

Snap the two hook retainers toward the back of the wheelchair seat rail.

The rear hooks will slide under these as shown below. These will prevent your cushion from accidentally popping out of the wheelchair. Snap the hook stopper towards the front of the wheelchair seat rails. The front hooks rest behind the stopper to prevent your cushion from sliding forward.

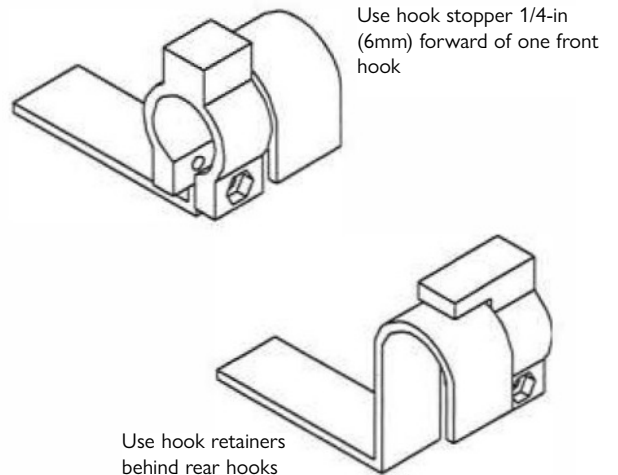
Retainers and stoppers should be secured tightly to wheelchair seat rails with the nuts and bolts provided. Point the heads of the bolts to the outside of the wheelchair.

**Note:** Enclosed are three lengths of 8-32 bolts. Using bolt longer than required can interfere with installation and removal of seat. Use:

- The 8-32 x 3/4-in when the stopper and/or retainers are mounted on 7/8-in (22mm) tubing.
- The 8-32 x 1 when the stopper and/or retainers are mounted on 1-in (25mm) diameter tubing.
- The 8-32 x 1-1/4 when the stopper and/or retainers are mounted over "rivnut" threaded insert on 1-in (25mm) diameter tubing.

To install cushion, simply slide rear hooks under the rear hooks retainers and drop front hook behind hook stopper.

**Note:** If hook retainers or stopper cannot be installed due to interference with hardware on your wheelchair, you might need to select an alternate location for your brackets and hooks.



### LENGTH ADJUSTMENT

For a longer seat length, position Solid Drop Seat 1-in (25mm) forward of the rear vertical posts of your wheelchair. If front hooks are less than 1-in (25mm) from front end of seat rails, then remove front hooks and move them to the alternate location directly behind (see picture).

#### Fitting Hint:

Once you have determined the position of your Solid Drop Seat on your wheelchair, you may find that the hooks interfere with the hardware that is particular to your wheelchair. If this is the case, reposition those particular hardware hooks to an alternate location.

**MAINTENANCE AND CLEANING**

Monthly cleaning and regular maintenance may help extend the life of your cushion. During cleaning, component inspection is recommended.

Check the cover for tears and excessive wear and replace if ripped, torn, or otherwise not fully functional. Inspect the fluid pad for punctures or any other abnormalities.






Check the foam base to ensure foam consistency. While checking the fluid pad, if you ever feel the fluid is firmer in one area, simply knead the fluid back to its original consistency and/or call your Sunrise Medical authorized dealer.

**To clean cover**

1. Remove the cover from the foam base and turn inside out.
2. Machine wash in warm water 60°C (140°F) and drip or tumble dry on low heat.

No ironing required.

**CAUTION** - DO NOT DRY CLEAN COVERS OR USE INDUSTRIAL WASHERS AND DRYERS TO CLEAN COVER. DO NOT STEAM AUTOCLAVE. DO NOT BLEACH.

| (Cushion Cover) Laundry Care Symbols  |  |
|---|--|
|   | Machine wash in warm water (60°C (140°F) ) |
|  | Only non-chlorine bleach, when needed      |
|  | Drip dry                                   |
|  | Do not iron                                |
|  | Do not dry clean                           |

To refit cover after washing, reinstall the cover on the foam base. Ensure the back of the cover matches up to the back of the foam base.

**NOTE:** If utilized in an industrial setting, write the resident's name with a permanent marker on the content label of the covers. This will help to ensure the return of the covers after washing.

Use only JAY designed cover on JAY cushions. The covers are an important part of allowing the immersion into the fluid insert which redistributes the pressure. Changing the cover will alter this design and its efficacy.

**To clean the fluid insert**

Remove the cover from the foam base. Remove fluid insert from the inner cover and wipe with warm water and soap. Rinse with a clean, damp cloth then wipe dry with a clean cloth.

**CAUTION** - NEVER SUBMERGE THE FLUID INSERT IN ANY LIQUID.

**CAUTION** - AVOID HARSH CLEANING OR ROUGH HANDLING AS THIS MAY LEAD TO A DEGRADATION OF THE FLUID INSERT.

If at any time, the outer cover, inner cover, foam base, fluid insert, or any other component appears to be wearing or you notice a degradation in the texture, contact your Sunrise Medical authorized dealer for evaluation and further instructions.

**To clean foam base**

Remove the cover, fluid or air insert, and inner cover from the foam base. Wipe lightly with a damp cloth. Do not use soap. Do not submerge in water. Wipe off with clean cloth. Completely air dry before reassembly. Reinstall the cover over the foam base. Ensure the back of the cover matches up to the foam base.

**CAUTION** - NEVER SUBMERGE THE FOAM BASE IN ANY LIQUID.

**REASSEMBLING THE J2 DEEP CONTOUR CUSHION AFTER CLEANING**

Follow cleaning and maintenance instructions as described in "Maintenance and Cleaning", then reassemble as follows after cleaning. Attach the fluid pad to the foam base. Attach the rear three hook and loop strips first, then the front two hook and loop strips. Reinstall the cover with the material I.D. Tags to the back. If necessary, reinstall the four hooks on the solid drop seat.

## VI. SUNRISE LIMITED WARRANTY

### J2 DEEP CONTOUR CUSHION WARRANTY

Each JAY J2 Deep Contour is carefully inspected and tested to provide peak performance. Every JAY J2 Deep Contour is guaranteed to be free from defects in materials and workmanship for a period of 24 months from the date of purchase, provided normal use. Should a defect in materials or workmanship occur within 24 months from the original date of purchase, Sunrise Medical will, at its option, repair or replace it without charge. This warranty does not apply to punctures, tears or burns, nor to the Cushion's removable cover.

The removable cover is guaranteed to be free from defects in materials and workmanship for a period of six (6) months from the date of purchase, provided normal use. Should a defect in materials or workmanship occur within six (6) months from the original date of purchase, Sunrise Medical will, at its options, repair or replace it without charge.

Claims and repairs should be processed through the nearest authorized dealer. Except for express warranties made herein, all other warranties, including implied warranties of merchantability and warranties of fitness for a particular purpose are excluded.

There are no warranties which extend beyond the description on the face hereof. Remedies for breach of express warranties herein are limited to repair or replacement of the goods. In no event shall damages for breach of any warranty include any consequential damages or exceed the cost of non-conforming goods sold.

#### ADDITIONAL WARRANTY INFORMATION FOR SUNRISE MEDICAL PTY LTD IN AUSTRALIA ONLY:

For goods provided by Sunrise Medical Pty Ltd in Australia, our goods come with a guarantee by Sunrise that cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and for compensation for any reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the goods to which the warranty relates.

### JAY Flow Fluid Pad

Consult your healthcare professional for proper fitting and use, and read the following statements carefully:

#### Fluid Pad Policy

If a Clinician, Certified Rehab Professional, or Sunrise Medical authorized dealer has determined that the fluid volume is inappropriate or the original purchaser, Sunrise Medical, during the warranty life of the product, will replace the fluid pad free of charge. Requests must be submitted by a Sunrise Medical authorized dealer.

- The fluid in this cushion may lose volume over time.
- Volume loss in this cushion may result in bottoming out the cushion.
- Monthly, during routine cleaning and inspection, check this cushion for bottoming out (see instructions under "checking for bottoming out" in the warranty use and care guide) and any fluid inconsistencies. If the fluid is firmer in one area simply knead it back to its original consistency.
- If bottoming out occurs discontinue use of this cushion and contact your healthcare professional. If further assistance is necessary, contact Sunrise Medical Customer Service at 1-800-333-4000.

Sunrise Medical S.r.l.  
Via Riva, 20 – Montale  
29122 Piacenza  
Italia  
Tel.: +39 0523 573111  
Fax: +39 0523 570060  
www.SunriseMedical.it

Sunrise Medical AG  
Erlenauweg 17  
CH-3110 Münsingen  
Schweiz/Suisse/Svizzera  
Fon +41 (0)31 958 3838  
Fax +41 (0)31 958 3848  
www.SunriseMedical.ch

Sunrise Medical AS  
Delitoppen 3  
1540 Vestby  
Norge  
Telefon: +47 66 96 38 00  
post@sunrisemedical.no  
www.SunriseMedical.no

Sunrise Medical AB  
Neogatan 5  
431 53 Mölndal  
Sweden  
Tel.: +46 (0)31 748 37 00  
post@sunrisemedical.se  
www.SunriseMedical.se

MEDICCO s.r.o.  
H – Park, Heršpická 1013/11d,  
639 00 Brno  
Czech Republic  
Tel.: (+420) 547 250 955  
Fax: (+420) 547 250 956  
www.medicco.cz  
info@medicco.cz  
Bezplatná linka 800 900 809

Sunrise Medical Aps  
Mårkærvej 5-9  
2630 Taastrup  
Denmark  
+45 70 22 43 49  
info@sunrisemedical.dk  
SunriseMedical.dk

Sunrise Medical Australia  
11 Daniel Street  
Wetherill Park NSW 2164  
Australia  
Ph: +61 2 9678 6600  
Email: enquiries@sunrisemedical.com.au  
www.SunriseMedical.com.au

Sunrise Medical (US) LLC  
North American Headquarters  
2842 N. Business Park Avenue  
Fresno, CA, 93727, USA  
(800) 333-4000  
(800) 300-7502  
www.SunriseMedical.com



© 2024 Sunrise Medical (US) LLC  
XT2405 Rev E

Sunrise Medical GmbH  
Kahlbachring 2-4  
D-69254 Malsch  
Deutschland  
Tel.: +49 (0) 7253/980-0  
Fax: +49 (0) 7253/980-222  
www.SunriseMedical.de

Sunrise Medical Ltd.  
Thorns Road  
Brierley Hill  
West Midlands  
DY5 2LD  
England  
Phone: 0845 605 66 88  
Fax: 0845 605 66 89  
www.SunriseMedical.co.uk

Sunrise Medical S.L.  
Polígono Bakiola, 41  
48498 Arrankudiaga – Vizcaya  
España  
Tel.: +34 (0) 902142434  
Fax: +34 (0) 946481575  
www.SunriseMedical.es

Sunrise Medical Poland  
Sp. z o.o.  
ul. Elektronowa 6,  
94-103 Łódź  
Polska  
Telefon: + 48 42 275 83 38  
Fax: + 48 42 209 35 23  
E-mail: pl@sunrisemedical.de  
www.Sunrise-Medical.pl

Sunrise Medical B.V.  
Defensiedok 20  
3433 NE Nieuwegein  
The Netherlands  
T: +31 (0)30 – 60 82 100  
F: +31 (0)30 – 60 55 880  
E: info@sunrisemedical.nl  
www.SunriseMedical.nl

Sunrise Medical HCM B.V.  
Vossenbeemd 104  
5705 CL Helmond  
The Netherlands  
T: +31 (0)492 593 888  
E: customerservice@sunrisemedical.nl  
www.SunriseMedical.nl  
www.SunriseMedical.eu (International)

Sunrise Medical S.A.S  
ZAC de la Vrillonnerie  
17 Rue Mickaël Faraday  
37170 Chambray-Lès-Tours  
Tel : + 33 (0) 2 47 55 44 00  
Email: info@sunrisemedical.fr  
www.SunriseMedical.fr

Sunrise Medical Canada Inc.  
237 Romina Drive, Unit 3  
Concord , Ontario L4K 4V3  
Canada  
Phone: 1-800-263-3390  
Fax: 1-800-561-5834  
www.SunriseMedical.ca