
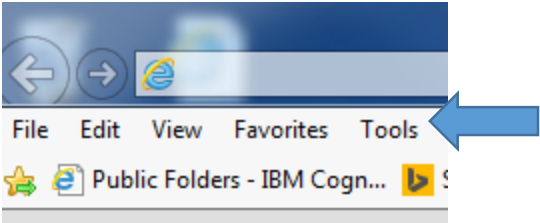
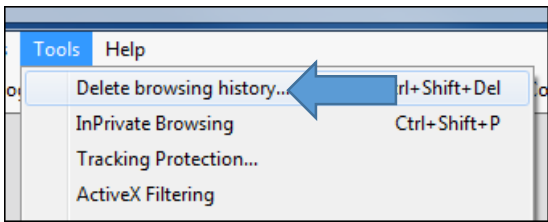


Steps	Illustration
<p>1. Open “Internet Explorer”</p>	
<p>2. On the “Menu Bar” select tools</p> <p>NOTE: (If the menu bar is not located at the top of your browser “right click” anywhere on the top window of the browser then select menu bar to add it)</p>	
<p>3. Select “Delete Browsing History”</p>	
<p>4. In the Delete Browsing History window select the following:</p> <ul style="list-style-type: none"> ✓ “Temporary Internet files and website files” ✓ “Cookies and website data” ✓ “History” ✓ "Download History" ✓ "Form data" ✓ "ActiveX Filtering and Tracking Protection data" <p>NOTE: Make sure that all boxes EXCEPT the top one (Preserve Favorites websites data) are checked. You may leave the password box unchecked if you wish.</p> <p>5. Select “delete” on the “Delete Browsing History” window</p> <p>6. Completely shut down all Internet browsers, go back into sunrisemedical.com & log in. Everything will work normally.</p>	